The Doggy Dorm

Tyler Verlander (Owner/Trainer)

455 Bagwell Trl – Waleska GA 30183

Cell(Text): 678-463-4705 Home: 678-493-5789 www.TheDoggyDorm.com



December 10, 2016

Dear Craig,

It is my honor to write this endorsement letter for you. You have been my insurance agent now for three years. Being that I work in what one might consider "high risk" professions of Dog Training and Horse Riding/Training, it is important that I have appropriate health insurance coverage. You always manage to fit me into the exact plan that I need and can afford. When life got hectic and I missed a payment, you called me to make sure I was up to date so that my coverage did not lapse.

On December 6th, I was in a freak horse accident which put me in the emergency room with the left side of my face fully fractured and stitches in my mouth. You answered your phone in the evening when my husband called you to get our policy numbers for the hospital as I had not put our cards in my wallet. You kept him calm and assured that we were in fact covered during this emergency.

Your experience and knowledge is felt in the confidence in which you speak about insurance as a whole and you put the small details into language we can understand. I absolutely never hesitate to brag about your customer service and your range of products. Thank you for allowing me to go about my risky days with assurance that I am fully covered incase animals decide to be unpredictable and strong animals. Thank you for keeping the money in my pockets, and out of the hospital hands. You are the best.

Most Sincerely